

# RESIDENTIAL HIGH EFFICIENCY TOILET REBATE APPLICATION



**Important:** Please read the application materials carefully and keep a copy for your records. Please type or print clearly in ink, then mail completed application and original cash register receipt and/or plumber's invoice to the water provider listed below. Use one application per location. Only residential applicants are eligible. All information on this application form is treated as confidential customer information. Applications are processed in the order received. Rebates are dependent upon the availability of program funds. Funding is limited, therefore, rebates are **not guaranteed**.

## Los Osos

WATER ACCOUNT NUMBER		ASSESSOR'S PARCEL NUMBER
APPLICANT NAME (REBATE CHECK PAYABLE TO)		SSN / FED. TAX IDENTIFICATION (ID) (only necessary if the rebate amount sum exceeds \$600)
COMPANY NAME (BUSINESSES ONLY)		APPLICATION DATE
PHONE	PHONE (EVE)	BEST TIME TO CALL
MAILING ADDRESS		YEAR BUILT
City	STATE	Zip

### Name and address of property where toilets will be installed:

PROPERTY / SITE NAME (IF APPLICABLE)		
ADDRESS	CITY	ZIP
NUMBER OF TOILETS ON PROPERTY	NUMBER OF TOILETS FOR REBATE	
MAKE(S) AND MODEL(S) <b>REMOVED</b>	FLUSH VOLUME <b>GPF (gallons per flush)</b>	QUANTITY
MAKE(S) AND MODEL(S) <b>INSTALLED</b>	FLUSH VOLUME <b>GPF (gallons per flush)</b>	QUANTITY

TYPE OF PROPERTY:

House                                       Mobile Home

Townhouse / Condominium

**Are you the water bill recipient for the account number listed above?**                       Yes                       No

If NO, please provide the name and phone number of the water bill recipient.

WATER BILL RECIPIENT NAME	PHONE NUMBER
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**AGREEMENT**

I have read and understand the program information as stated in the attached application materials. I certify that I have installed said toilet(s) at the subject property. I also understand that by signing here I agree to have a representative of my water provider verify the installation of the High Efficient toilet(s) at said property. I agree to hold *Golden State Water Company* harmless from any and all liability or claims for damage resulting from or alleged to result from the installation of the HET, the inspection of the premises to verify proper installation, and any other activity related to this program.

AUTHORIZED SIGNATURE	TITLE (IF APPLICANT IS A BUSINESS)	DATE
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Mail the application and **original** cash register receipt and/or plumber's invoice to the address listed below. For more information, call Golden State Water Company at the number below.

**Send application to:**

**Golden State Water Company**  
*Water Conservation Coordinator*  
 3035 Prospect Park Drive, Ste 60  
 Rancho Cordova, CA 95670

### FOR OFFICIAL USE ONLY

**APPLICATION ID** (For internal use only):

Application received by \_\_\_\_\_ Date received \_\_\_\_\_

Approved     Denied    Reason for denial \_\_\_\_\_

Toilets \_\_\_\_\_ Rebate amount \_\_\_\_\_ Original receipt amount \_\_\_\_\_

## How to get your high efficiency toilet (HET) rebate.

1. You must first call *Golden State Water Company @ 1-800-999-4033* to see if rebates are available.
2. To obtain a rebate, customers must agree to a site inspection of the installation. This service is at no direct cost to the customer.
3. Purchase and install the new toilet(s). You must be replacing a toilet using 3.5 gallons per flush or greater to be eligible. **Residential customers can qualify for up to 2 HET rebates per home.**
4. You may install the toilet(s) yourself or you may also hire a licensed contractor.
5. Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually, and the completed application. Keep a copy for your records.
6. Submitting a signed application represents agreement to have *Golden State Water Company* verify installation of the toilet, with your accompaniment. *Golden State Water Company* will schedule an inspection as the need arises.
7. Rebates are up to **\$70.00** for an **HET** (High Efficiency Toilet). Call *Golden State Water Company* to verify the amount you are eligible for. Total rebate amount will not exceed money spent.  
Eligible expenses include 1.28 gallon per flush tank (or less), bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, and tax.
8. *Golden State Water Company* will issue rebate checks within eight to ten weeks of receipt of your completed application materials.

## Qualifications

1. Purchase of material must occur within the program period of **January 1, 2010 to December 31, 2010**. The number of rebates is dependent upon the availability of program funds. Call *Golden State Water Company* to see if funds are available.
2. The installation location must be served by Golden State Water Company's Los Osos service area.
3. **Only residential customers are eligible.**
4. Replacement of a ULFT with an HET is not eligible for rebate under this program.
5. New construction is not eligible for rebate under this program.

## Permitting

Building permits are not required when a residential customer simply removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture will be relocated.

## Disclaimer

*Golden State Water Company*, reserves the right to deny an application of any participant who does not meet all requirements as outlined. *Golden State Water Company* reserves the right to change the terms of this program at its discretion and in accord with applicable law. *Golden State Water Company* is not responsible for receipts or paperwork lost in the U.S. mail.

*Golden State Water Company* cannot guarantee that the installation of the HET (s) will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed, when all required information is provided by the applicant, on a first-come, first-served basis.

## Customer Survey

As part of this rebate program, we are surveying customers to understand why they are making their choices regarding the replacement of toilet fixtures. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a:
  - Home
  - Income property
2. How many toilets do you have at your location / residence?
  - Yes
  - No
3. How many toilets are being replaced?
  - Better than expected
  - About what expected
  - Below what expected
  - Don't yet know
4. For efficient toilets already installed at your location / residence, how would you rate their performance?
  - Better than expected
  - About what expected
  - Below what expected
  - Don't yet know
5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).
  - Bathroom remodel
  - Toilet broken or not performing well
  - Heard about the rebate program
  - Concerned about saving water
  - Other \_\_\_\_\_
6. If there are toilets at the location / residence that are not being replaced, (please check all reasons that apply below).
  - Toilet is already 1.6 gallons per flush or less
  - Existing toilet is working well
  - New toilet too expensive
  - Other \_\_\_\_\_
7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next 2 years if additional rebates are available?
  - Yes
  - No
8. How did you find out about the program? (Please check all that apply):
  - Utility billing/Newsletter
  - Newspaper/Publication
  - Radio/TV
  - Web Site
  - At an event
  - Friend/Neighbor
  - Local GSWC Office
  - Other