

New Rates Invest in Water Reliability, Quality

The California Public Utilities Commission approved new rates that go into effect on July 31, 2023.

Golden State Water provides reliable, high-quality drinking water to approximately **20,000** customers in the Central Basin East Service Area, which includes portions of **Artesia, Cerritos, Downey, Hawaiian Gardens, La Mirada, Lakewood, Long Beach, Norwalk, Santa Fe Springs,** and adjacent county territory.



On June 29, 2023, the California Public Utilities Commission (CPUC) approved new water rates to help ensure the safety and dependability of your local water system, create local jobs, and uphold **the fundamental right of every Californian to access to safe, clean, and affordable water, regardless of their zip code.**

In this rate case, **Golden State Water is investing in the Central Basin East system, avoiding the costly and sometimes dangerous effects of deferring maintenance or delaying the replacement of aging infrastructure.**

Customers should never have to think twice about the quality of the water coming from their tap.



Rate Making Principles:



Ensures the safety and dependability of the local water system



Protects the environment by reducing the company's carbon footprint and its energy demands



Upholds the fundamental right of every Californian to access safe, clean and affordable water

Proactive Investments in the Safety, Reliability of Your Water System

Rates invest in the treatment and delivery of water to create sustainable, long-term value for customers



Water Rates

The 2020 General Rate Case (GRC) filing encompasses over **\$40 million in local infrastructure investments** to strengthen the safety and reliability of your community's water system. These investments enhance local water treatment and the replacement of extensive sections of deteriorating water mains, constructing three new wells to optimize the local water supply, and establishing a new reservoir and pumping facility to fortify operational and emergency water storage capacity.

Local water infrastructure investments are financed by new rates going into effect July 31, 2023.

The average residential customer in the Central Basin East Customer Service Area with a 5/8 x 3/4" meter using 6,732 gallons (900 cubic feet or 9 Ccf) per month will see their monthly bill increase from **\$58.67 to \$68.20** (excluding any applicable surcharges).



Rate-Making Process

Golden State Water must file a General Rate Case (GRC) application every three years with the CPUC as a regulated utility. The CPUC sets water rates after an extensive review process by the CPUC Public Advocates Office, only after considering customer input. This process ensures the lowest possible water rates without compromising the safety and reliability of your water service.

Frequently Asked Questions on the Rate-Making Process, visit www.gswater.com/rates

Factors Impacting Customer Bills

Water rates are determined based on several factors necessary to provide reliable service and to maintain and replace aging infrastructure. There are also factors beyond our control, such as rising regulatory, energy and construction costs, and taxes. This year, the CPUC delayed approving 2022 rates until June of 2023, requiring rates for two years to be combined into one year.

Golden State Water Offers Financial Assistance

While we try to keep costs as low as possible, we recognize that higher water bills can be challenging for some customers. For financial assistance for qualified low-income customers, visit www.gswater.com.