

3 Things to Know About the Rate-Setting Process

Timeline

2020

July

GSWC files its 2020 GRC for rates 2022-24

2023

June

CPUC issues decision on 2020 GRC

July

2020 GRC effective with customer bills reflecting new rates

August

GSWC files its 2023 GRC for rates 2025-27

2024

To learn about new rates and investments in your community, visit: www.gswater.com/rates

1

Golden State Water Company (Golden State Water) is a highly regulated utility and its rates, and what you see on your bills, are determined by the California Public Utilities Commission (CPUC). As required by the State, Golden State Water submits a **General Rate Case** application (GRC) every three years to seek approval to adjust rates to align rates with the cost of water, maintenance of the existing water system, and long-term investments in infrastructure that ensures water reliability and quality.

Beginning in July 2020, Golden State Water notified customers that a GRC application would increase rates to cover anticipated capital investments and operational costs for years 2022, 2023 and 2024.

2

While the rate-making process is transparent and invites public participation, it was delayed. The CPUC did not rule on Golden State Water's application in December of 2021 as expected, postponing a timely rate approval. On June 29th, the CPUC issued a ruling in favor of the 2020 GRC's proposed rates and water investments.

3

The CPUC delay caused rate increases, initially planned for 2022, went into effect July 29, 2023. To recover rates not collected in 2022, surcharges will be levied on water bills beginning October 2023.

As required by the CPUC, this regulatory process repeated in August of 2023 when Golden State Water proposed new rates and water infrastructure investments for years 2025-27.



Golden State
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