

2025-27 Infrastructure Investments and Water Rates

▶ Customer Service Area: Clearlake

CUSTOMER SERVICE AREA

Golden State Water Company (Golden State Water) serves over 2,100 customers in the Clearlake Customer Service Area (CSA).

In January of 2025, the California Public Utilities Commission (CPUC) adopted Golden State Water Company (Golden State Water) 2023 General Rate Case (GRC), **The rate plan includes local infrastructure investments and water rates for the years 2025, 2026 and 2027.**

In 2025, customers will not experience a rate increase. This is because the California Public Utility Commission approved Golden State Water's request to combine Clearlake's rate-making area with a Sacramento rate-making area. Sharing the costs of operating water systems with a larger base of customers reduces the unit costs of infrastructure maintenance and investments.

The rates support our long-term commitment to providing our customers with high-quality water and reliable service, avoiding the costly and sometimes dangerous effects of deferring maintenance or delaying the replacement of aging infrastructure.

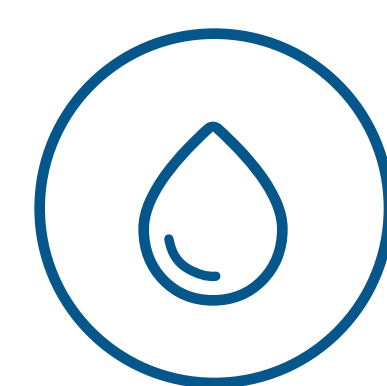
LOCAL WATER INFRASTRUCTURE INVESTMENTS

The rates adopted for 2025-2027 will provide customers with long-term value by investing over **\$6.1 million** in needed capital investments and maintenance of local water infrastructure essential to the delivery and treatment of reliable, quality water.

Investments in the Clearlake Service Area include but are not limited to a new well essential to the delivery of reliably clean water, renovations and modifications to plant facilities, the replacement of aging mains and meters, pumping and purification equipment, and systemwide investments in SCADA technology essential to ensure that treated lake water meets federal and state drinking water standards. As part of our commitment to reliability and public safety, Golden State Water proactively invests in upgrading and maintaining its fire hydrants.

By consolidating the Clearlake Customer Service Area with another ratepaying area, rates will not increase in 2025.

RATE-MAKING PRINCIPLES



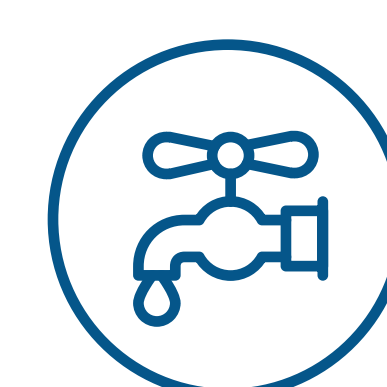
Prioritize the safety and dependability of the local water system.



Protect the environment by reducing the company's carbon footprint and its energy demands.



Mitigate the impact climate change will have on future water supplies by replacing deteriorating water infrastructure and increasing water storage.



Uphold the fundamental right of every Californian to access safe, clean and affordable water.

We never want customers to think twice about the quality of the water coming from their taps.



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Proactive Investments in Water Quality & Reliability Provide Customers Long-Standing Value

Customer Service Area: **Clearlake**

2025 WATER RATES

Customer bills are determined based on the cost-of-service, maintenance, and investments required to maintain a reliable and quality water system. Other factors include but are not limited to, regulatory costs and taxes, inflation, rising energy and fuel costs, and increasing construction costs to replace aging infrastructure.

In 2025, rates will not increase in the Clearlake Customer Service Area.

The average **residential customer** in the Clearlake Customer Service Area with a 5/8 x 3/4" meter using 3,740 gallons (500 cubic feet or 5 Ccf) per month **will not see their 2024 monthly bill of \$112.36 increase** in 2025 (excluding any applicable surcharges).

The average **commercial customer** in the Clearlake Customer Service Area with a 5/8 x 3/4" meter using 12,716 gallons (1,700 cubic feet or 17 Ccf) per month will not see their 2024 monthly bill of \$244.92 increase in 2025 (excluding any applicable surcharges).



To learn more about the rate-making process, visit www.gswater.com/2025-27rates.

THE RATE MAKING PROCESS

As a state-regulated utility, Golden State Water must submit a General Rate Case (GRC) application every three years, as set forth by the California Public Utilities Commission (CPUC). For example, the 2020 GRC introduced rates for 2022-24, and three years later, the 2023 GRC application introduces rates for 2025-27. The CPUC requires reasonable rates that reflect the total cost of providing water service, maintaining the infrastructure, and making needed system improvements.

The rate-making process is open and transparent, with opportunities for customers to offer public comments. The Commission's Public Advocates Office is charged with ensuring the lowest possible rates without compromising public health and safety. Golden State Water shared a notice of the proposed rates with customers and in local newspapers.

To learn more about the rate-making process, visit www.gswater.com/2025-27rates.

FINANCIAL ASSISTANCE

Golden State Water offers a monthly credit for low-income customers who qualify for the Customer Assistance Program (CAP). Customers with questions about the CAP program or eligibility are encouraged to visit gswater.com/post/customer-assistance-program or call the CAP Hotline at 866.360.2279.

CONTROLLING WATER BILLS

Golden State Water continues its tiered rate structure by expanding the middle tier to help customers conserve water and control their water bills.