

# TERMS & CONDITIONS 2025 - 2027

**By signing and submitting the Residential Rebate Application, I agree to the following Terms and Conditions**

1. I understand the rebate eligibility term is from January 1, 2025, through December 31, 2027 (Term). Products must be purchased and installed within the Term of this program. The Term may change at any time and that funding is available on a first-come, first-served basis.
2. I understand that not all rebates are available in all areas served by GSWC and submitting an application does not guarantee approval or payment. The Terms and the application requirements may be modified or terminated without prior notice.
3. To be eligible for a rebate in accordance with this residential application, I must be a customer of Golden State Water Company (GSWC) with an active meter and be installing qualified product(s). Prior to submitting an application, I have reviewed and confirmed my qualifications and that the product(s) also qualify.
4. I understand that rebates will be issued only to the GSWC account holder and that if I am a tenant, that I must get permission from my landlord to install product(s) submitted for rebate and that by signing this application I am affirming that I have that permission and am solely responsible for any dispute between the landlord and myself.
5. I understand that rebates totaling \$600.00 or more may be subject to tax considerations and that I am responsible to consult a tax advisor and am responsible for all applicable taxes. A W-9 should be submitted if all rebates total more than \$600.
6. I understand only complete applications can be processed for rebates. Failure to submit a complete application may result in delay or rejection of a filed application. Complete applications must include all required application information, a signature, proof(s) of purchase and all other required documentation for all products as referenced in this application. GSWC will not be responsible for items lost or destroyed in transit through the mail or electronic medium.
7. I certify that the products described in the application were purchased new at retail price and not for resale and that they were installed at the address above as served by Golden State Water Company (GSWC). All references to the terms "install, installation or similar phrases" shall mean that the product(s) is completely installed and is entirely functional and operational.
8. I agree that I am fully responsible for the proper disposal of any replaced devices.
9. I agree that GSWC may verify the sale, delivery, and installation of the devices and will allow GSWC representatives reasonable access to verify the installation.
10. I understand the rebate amount cannot exceed the purchase price of the product, nor can it include taxes or shipping costs. GSWC reserves the right to limit the number of products rebated.
11. I understand that I am solely responsible for the hire of and payment to any contractor or plumber and any subsequent corrections, issues, or disputes with said contractor or plumber.
12. I understand that I will be responsible to pay back any and all rebates if the Terms and Conditions are not met.
13. I understand that GSWC does not warrant any of these products to be free from defects or warrant the quality of workmanship. I am responsible for any maintenance and warranty claims. Further, that GSWC does not guarantee that the installation of these products will result in lower water use or costs.
14. I agree to hold harmless GSWC, its affiliates, subsidiaries, parent company, authorized third parties, directors, officers, and employees against all loss, damages, expense, fees, costs, and liability resulting from the loss, destruction, or damage to property arising out of or in any way connected to the installation and use of the products.

## Product Qualifications

Prior to purchasing any product and submitting for a rebate, make sure the product is on the qualifying list maintained by the Metropolitan Water District of Southern California. **DO NOT** apply for a rebate on their site. Your application will be returned.

### Products with Qualifying Lists

- Premium High Efficiency Toilets
- High Efficiency Clothes Washers
- Weather-Based Irrigation Controllers
- Soil Moisture Sensors
- Efficient Sprinkler Nozzles
- Water Flow Monitor Devices

Links to those lists are found at your community site on [www.gswater.com](http://www.gswater.com).

**Allow 6 to 8 Weeks for processing.**

## Proof of Purchase Requirement

**Retail products receipts or invoices must be legible and include the following information:**

- Retailer or contractor name, address, and phone number
- Itemized listing of each product including quantity, product description, manufacturer, model number, or other identifying information (e.g., SKU number). This must match the requested product information listed on your application.
- Purchase price per product (excluding taxes and shipping). Contractor/plumber invoices must clearly identify the product(s) and product cost.
- Products must be purchased and installed within the Term of this program.
- Date product(s) were installed if done by a contractor/plumber.
- Photocopies and electronic scans are acceptable. Please retain the original for your records. If originals are sent and you want them returned, please enclose a stamped, self-addressed envelope.

***Customers served within the Metropolitan Water District of Southern California area are not eligible to apply with this form.***

If you have any questions please contact us at (800) 999-4033 or by email to [Conservationdept@gswater.com](mailto:Conservationdept@gswater.com)